



# United Way of Connecticut



## MISSION

The mission of United Way of Connecticut is to help meet the needs of Connecticut and its residents by providing information, education and connection to services.



We further our mission by collaborating with local United Ways, and with the State of Connecticut and other community partners to provide 2-1-1, a 24/7 free contact center access to health and human services information, with highly trained personnel and easy to use and efficient technologies and business processes.

## UW OF NAUGATUCK AND BEACON FALLS (UWNBF)

### TOP TEN REQUESTS FOR SERVICES - FY2013

	UWNBF	Statewide
Public Assistance Programs	1,008	90,785
Utilities/Heat	662	48,562
Financial Assistance	440	38,931
Outpatient Mental Health Care	432	41,763
Housing/Shelter	413	51,387
Information Services	248	34,104
Legal Services	230	20,162
Food	204	25,743
Health Supportive Services	197	14,386
Holiday Assistance	186	17,910
<b>Total Calls</b>	<b>3,903</b>	<b>451,353</b>
<b>Total Requests for Services</b>	<b>5,585</b>	<b>586,876</b>

### SERVICE REQUESTS BY TOWN FY2013

Beacon Falls	407
Naugatuck	5,178

### TOP UNMET NEEDS FY2013

1. Rental Deposit Assistance
2. Rent Payment Assistance
3. Christmas Baskets
4. Electric Service Payment Assistance
5. Temporary Financial Assistance

### TOP AGENCY REFERRALS FY2013

1. CT Dept. of Social Services (DSS)
2. New Opportunities Energy Assistance Program
3. Wellmore Behavioral Health
4. Salvation Army - Service Extension Units
5. Operation Fuel

### BREAKDOWN OF PUBLIC ASSISTANCE CALLS UWNBF

- EBT Card Services
- Food Stamps/SNAP
- Medicaid
- WIC
- TANF
- Child Care Subsidies
- Medicare Savings Programs
- General Assistance/SAGA
- State Administered SSI Supplement Programs
- Healthy Start
- Home/Community Care Financing Programs
- State Supplement Programs

# Connecticut's 2-1-1 Umbrella

- Access to multiple services under one roof
- Statewide gateway to many services
- The whole is greater than the sum of parts.



## CONTACT INFORMATION:

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